

# Artificial Intelligence

Create.
Customise.
Integrate.

Everything you need to transform your business with artificial intelligence, we create it for you!





# Al - Use Cases - Government



#### Italian Government

Using AI to provide assistance in the revision, simplification and drafting of regulatory texts according to the guidelines of the Italian Ministry of Riforme Costituzionali e della Semplificazione Normativa.





### Al – Use Cases



Fintech

DeFi Trust Capital provides in-depth, real-time analysis of DeFi's financial products, assesses their stability and predicts future trends through analysis of historical data and community sentiment analysis



Healthcare

Advices and warnings to the patient to overcome the disease easily





### Al - Use Cases - HR



HR Assistant

The Al Agent answers questions about HR policies, working hours and expense refund procedures in real time



HR Selection

Al streamlines the recruitment process by rapidly analyzing large volumes of resumes to identify the most qualified candidates, assessing experiences and skills in relation to the needs of the role



Other Use cases: Chatbots for Corporate Personnel - Candidate Screening - Employee surveys



# Al - Use Cases - Customer Service



#### KIOSK Assistance

Advanced Al agents providing virtual assistance, order management, bookings, purchasing and gamification in various sectors



#### Virtual Assistance

Providing first level technical support to help manage high staff turnover and extensive technical documentation



Other Use cases: Support chatbots - Assistance with product searches - Management of bookings or appointments - Automation of return and refund requests - Monitoring of customer sentiments and emotions



# Al - Use Cases - Marketing



#### Recommendations

Al analyses customers' behavioral data to predict their interests and preferences, enabling companies to offer personalized product recommendations, thus increasing the likelihood of purchase



### Segmentation

Companies can divide customers into more precise and homogeneous segments based on a variety of parameters beyond traditional demographics, such as purchasing behavior and interaction with the brand



Other Use cases: Sentiment Analysis - Social Media Management - Online Advertising Optimization - Research and Market Analysis



### Al – Use Cases - Sales



### Intelligent Chatbot

Al-based chatbots can manage customer interactions efficiently and in real time, providing immediate and personalised answers that can guide the user through the sales processes or solve post-sales problems



### Predictive sales analysis

Al can predict future trends and sales patterns by analysing large amounts of historical data, helping companies plan more effective marketing and sales strategies



Other Use cases: Assisting in product search - Managing bookings or appointments - Automation of return and refund requests - Monitoring customer sentiments and emotions



## Al - Use Cases - Finance & Procurement



### Financial data Analysis

Al tools can analyse financial data to identify trends, risks or opportunities that may have escaped manual analysis.



### Budget estimation

Al can help create more accurate financial forecasts by taking into account a wide range of variables that influence business costs



Other Use cases: Managing supplier relations - Researching market competitors on the supply of a product or service - Comparison of supply offers

# Artificial Intelligence

Digital transformation is a simple path that always brings tangible results...

We will help you to pursue them!



## CONTACT



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